Workers’ Compensation Medical Care During Winter Closure 2021

The Office of Risk Management
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Workers’ Compensation Medical Care During Winter Closure 2021-2022

What to do if your employee reports a potentially work-related injury, illness, or exposure

- **Life-Threatening Injuries:** **Call 911 (Dial 9-911 on University phones)**

- **Immediate & Urgent Care Injuries:** Proceed to Stanford Hospital Emergency Room (or nearest emergency room)

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<tr>
<th>Location/Address</th>
<th>Phone Number</th>
<th>Hours of Operation</th>
<th>Fax Number</th>
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<td><strong>Stanford Hospital</strong></td>
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<tr>
<td><em>Adult Emergency Room</em></td>
<td>(650) 723-5111</td>
<td>Open 24-hours everyday</td>
<td>(650) 721-3448</td>
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<td>1199 Welch Road</td>
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<td>Palo Alto, CA 94304</td>
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- **Non-Life-Threatening or existing injuries:** *Injured Workers have 2 options for treatment as per their preference*
  - **Option 1:** **Concentra**

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<tr>
<td><strong>Any South Bay Concentra</strong></td>
<td>See Attached</td>
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  - **Option 2:** **Kaiser Permanente On the Job (KPOTJ)**

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- If an employee with an existing workers’ compensation injury/illness experiences a sudden change in his/her condition and requires prompt medical evaluation, the employee may be referred to Concentra and/or KPOJ during winter closure. Care for the employee’s injury/illness will then be transferred back to the SUOHC upon our return on **Monday, January 4, 2021**.
What’s the Difference?
Examples of different types of medical conditions for reference

- **Medical Emergencies and Life-Threatening/Serious Conditions**: *Call 911 (Dial 9-911 on University phones)*
  - Difficulty breathing for any reason
  - Major injury (e.g., open chest wound with trouble breathing; spinal or neck injury with loss of sensation or motion; obvious fracture, especially with visible bone)
  - Severe allergic reaction with throat swelling, severe asthma
  - Unconsciousness or unresponsiveness
  - Laceration (a cut requiring sutures)
  - Bee sting reaction (e.g., with hives or swelling of your whole arm or leg)
  - Head Injury

- **Immediate/Urgent Conditions**: *Proceed to Emergency Room*
  - Any acute injury with significant pain or swelling
  - Possible fracture or dislocation
  - Animal bite, including non-human primate bite
  - Needle stick or splash to mucous membrane of blood or potentially infectious body fluid
  - Acute exposures to workplace hazards (chemicals, laser, radiation)

- **Non-urgent Conditions**: *Proceed to Concentra or Kaiser on the Job*
  - Ache or pain presenting for several weeks
  - Bruises/scrapes
  - Minor cuts
  - Minor burns
  - Allergies (without difficulty breathing)
QUESTIONS?

We’re here to help!
Contact the Office of Risk Management

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